

# SAFEGUARDING AUDIT REPORT

What it means for you

# In April this year we had the first ever independent audit of Safeguarding in Truro Diocese and Truro Cathedral.

The audit, which was very thorough, was conducted by INEQE, a highly respected and fully independent organisation who are experts in this kind of work, and led by a nationally recognised leader in the world of safeguarding. Similar audits will be conducted in every diocese in the Church of England, and we are amongst the first.

We welcome this external scrutiny and the accountability that it brings. Safeguarding is a shared responsibility that belongs to us all, because building church communities that are safe for everyone, is at the heart of sharing God's love for the world. Over the years we have not always got that right, and when we have failed we have caused people harm – and we are profoundly and deeply sorry for these failings.

We are proud of the conclusions of the audit, especially the affirmation of our focus on victims and survivors, the high levels of confidence in our safeguarding team and the support for the work that we are all doing to make our churches safe for everyone.

The audit includes detailed recommendations for work that needs to be done to maintain and develop this confidence, and we are already at work implementing those recommendations.

The audit report is a lengthy document, and this booklet is designed to help everyone understand the key conclusions of the audit. There are sections for different roles and communities, including the Cathedral, parishes, clergy and Parish safeguarding officers. Please share this booklet as widely as possible.

We hope this booklet encourages you in the work to which we are all called, as we build and nurture safe church communities.

God bless

RIGHT REVD HUGH NELSON BISHOP OF ST GERMANS THE VERY REVEREND SIMON ROBINSON DEAN OF TRURO

# THE CHURCH OF ENGLAND NATIONAL SAFEGUARDING STANDARDS

These National Safeguarding Standards will be shown for reference on later pages.

1

# Culture, Leadership & Capacity

Church bodies have safe and healthy cultures, effective leadership, resourcing and scrutiny arrangements necessary to deliver high quality safeguarding practices and outcomes.

2

#### **Prevention**

Church bodies have in place a planned range of measures which together are effective in preventing abuse in their context.

3

# Recognising, Assessing & Managing Risk

Risk assessments, safety plans and associated processes are of a high quality and result in positive outcomes. The assessment and management of risk is underpinned by effective partnership working.

4

### **Victims & Survivors**

Victims and survivors experience the timeliness and quality of Church bodies' responses to disclosures, and their subsequent support, as positively meeting their needs, including their search for justice and helping their healing process.

5

### Learning, Supervision & Support

All those engaged in safeguarding related activity in Church bodies receive the type and level of learning, professional development, support and supervision necessary to respond to safeguarding situations, victims and survivors, and respondents, effectively.

# **HEADLINES FOR THE DIOCESE AS A WHOLE**

Good progress made in implementing previous safeguarding reviews, including SCIE (Social Care Institute for Excellence) and PCR2 (Past Cases Review).
Strong and effective leadership in the diocese and cathedral.
A professional, competent safeguarding team.
Committed to an engaged and safeguarding focused culture in all contexts.
Substantial efforts by all volunteers towards safeguarding.
Victims and survivors are taken seriously and are a focus for safeguarding work.
Still work to do to ensure a strong safeguarding culture is embedded in every part of the

diocese.

# CATHEDRAL KEY HEADLINES

# **CONFIDENCE**

The diocesan safeguarding team is good. You can trust them

You can have confidence your Dean and senior leaders take your safety and safeguarding seriously.

# **ENGAGEMENT**

- We are going to be asking you to help us determine how safeguarding communication and engagement can be improved (C11).
- We are going to be looking at ways we can consider the needs of vulnerable adults & survivors in safeguarding prevention planning (D10/C13).
- We want to work with you to help you better understand lone working guidance (C14).

# **TRAINING**

- We are going to remain focussed on training and on supporting everyone to be compliant with safeguarding requirements.
- We are going to review the training we offer (C20/ C21).

### **CHORISTERS**

• We will consider introducing termly parent meetings (C7).

# RECRUITMENT

- We will be making clear our commitment to safeguarding in all our job adverts, application forms and job descriptions (C9).
- We will review our induction arrangements to ensure you all have access and have undertaken the programme regardless of when you started (C24/C25).

### **VICTIMS & SURVIVORS**

You can be confident that we will take you and your needs seriously.

You can be confident that your needs are central to our safeguarding work more widely.

We will continue to work to hear clearly what you need to say to us.

 We will ask you how we can ensure your needs and voices are included in safeguarding prevention planning (C13).

# **CLERGY KEY HEADLINES**

# **CONFIDENCE**

The diocesan safeguarding team is good. You can trust them

You can have confidence your senior diocesan leaders take your safety and safeguarding seriously.

You can have confidence your concerns will be handled appropriately.

# **ENGAGEMENT**

- We are going to ask you to help us to understand more about your wellbeing and concerns (D1, D2a).
- We are going to seek your views on the training we provide (D24) and how it has helped in your ministry (D27).

# **TRAINING**

We are going to remain focused on training and supporting you to fulfil safeguarding requirements.

We are going to review the training we offer within the diocese.

- We are going to look at ways to provide more face-to-face training for your teams. (D23).
- We are going to look at ways to strengthen the support we give to ordinands (D29).
- We will review the way safeguarding is included in the MDR process (D30/C26).

### RECRUITMENT

We will support you to make sure Safer Recruitment is used more consistently.

• We will work with you to consider how people are inducted to roles, including in your church (D30).

# **VICTIMS & SURVIVORS**

You can be confident that we will take you and your needs seriously.

You can be confident that your needs are central to our safeguarding work more widely.

We will continue to work to hear clearly what you need to say to us.

# PARISH KEY HEADLINES

# **CONFIDENCE**

The diocesan safeguarding team is good. You can trust them

You can have confidence your senior diocesan leaders take your safety and safeguarding seriously.

You can have confidence your concerns will be handled appropriately.

### **ENGAGEMENT**

- We are going to ask you to help us to understand more (D2b). We will encourage and support church communities to check how well they understand safeguarding processes.
- We are going to develop ways to hear the views of children and young people more, D26 etc.

# **TRAINING**

We will remain focused on training and supporting you to fulfill all safeguarding requirements.

We will review the training we offer within the diocese.

We will look at how we can provide more face to face training.

# RECRUITMENT

We will support you to make sure Safer Recruitment is used more consistently.

- (D31).
- We will work with you to consider inductions (D30).

# **VICTIMS & SURVIVORS**

You can be confident that we will take you and your needs seriously.

You can be confident that your needs are central to our safeguarding work more widely.

We will continue to work to hear clearly what you need to say to us.

# PARISH SAFEGUARDING OFFICERS

# **CONFIDENCE**

The diocesan safeguarding team is good. You can trust them

You can have confidence your senior diocesan leaders take your safety and safeguarding seriously.

You can have confidence your concerns will be handled appropriately.

### **ENGAGEMENT**

 We will ask you to help us to understand more (D2b). We will encourage and support church communities to check how well they understand safeguarding processes,

To review safeguarding awareness in parishes,

 to understand children, young people more, D26 etc.

We will consider setting up Parish Safeguarding Officers support networks.

# **TRAINING**

We will remain focused on training and supporting you to fulfil safeguarding requirements.

 We will support you to ensure those in your parish are fulfilling all safeguarding requirements (D7). We will continue to support you with the Parish Dashboards and Safeguarding HUBS.

We will review the training we offer locally.

We will look at ways to increase more face-to-face training.

### **SUPPORT**

- We will review how we can provide you with more structured support for the critically important role you play (D33).
- We will look at ways to honour and recognise the important work you do (D34).

# RECRUITMENT

- We will work with you to consider how people taking up new roles in parishes can be given a better induction.
- We will work with you to consider inductions (D30).

# **VICTIMS & SURVIVORS**

You can be confident that we will take you and your needs seriously.

You can be confident that your needs are central to our safeguarding work more widely.

We will continue to work to hear clearly what you need to say to us.

# CHALLENGES FOR THE DIOCESE

**Finances** – The diocesan safeguarding team will need extra funding to ensure they can do what needs to be done.

**Time** – Safeguarding needs to remain a high priority for everyone, including by giving enough time to it at Episcopal College, Bishop's Diocesan Council and Diocesan Synod.

National - Some challenges need a national church response.

**Individual** – Everybody, in every part of the diocese needs to continue to be encouraged, challenged and supported to make safeguarding their business.

**Engaging with children** – More work is needed to understand the particular safeguarding needs of children and young people.

**Victims, survivors and thrivers** – Work to put the voices of victims and survivors must remain a priority.

# **HELP, ADVICE & SUPPORT**

#### **NHS 111 Service**

To access local NHS healthcare services ring 111

#### Social Care

0300 1234 131 www.cornwall.gov.uk MARU 0300 123 1116

#### NSPCC - Childline

0808 800 5000 www.nspcc.org.uk

#### Mental Health

Cornwall and Isles of Scilly 24/7 NHS mental health response line on 0800 038 5300

#### MIND

Information and support on Mental Health issues 0300 123 3393 www.mind.org.uk

#### Drug or Alcohol Misuse -We Are With You

Free confidential support with alcohol, drugs or mental health locally or online 01872 263001 www.wearewithyou.org

# The Women's Centre Cornwall

Support for women and girls impacted by domestic or sexual abuse 01208 767099 www.womenscentrecornwall. org.uk

#### **Young Minds**

Fighting for Young People's Mental Health www.youngminds.org.uk

#### Crisis

National homelessness charity 0300 636 1967 www.crisis.org.uk

#### Citizens Advice

0808 223 1133 www.citizensadvice.org.uk

#### YZUP

Drug and Alcohol service support in Cornwall for Young People 01872 300816

#### First Light - Safer Futures

Cornwall Domestic Abuse and Sexual Violence Helpline 0300 777 4777 www.firstlight.org.uk

#### **Alcoholics Anonymous**

0800 917 7650 www.alcoholics-anonymous. org.uk

# Domestic Abuse Helpline for Men

Support and advice for male victims 0808 8010327 www.mensadviceline.org.uk

#### St Petroc's

Homeless Shelter 01872 264153 www.stpetrocs.org.uk

#### StreetLink

Connecting people sleeping rough to local services www.streetlink.org.uk

#### Missing People

116 000 www.missingpeople.org.uk

#### ManKind

For male victims of domestic abuse 01823 334244 www.mankind.org.uk

#### Truro Foodbank – The Trussell Trust

07721 711669 www.truro.foodbank.org.uk

#### **Shelter**

The housing and homelessness charity 0300 330 1234 www.shelter.org.uk

#### Help with Food -Cornwall Council

0300 1234 100 ww.letstalk.cornwall.gov.uk

#### The Samaritans

For whatever you're going through 116 123 www.samaritans.org

#### Stop it Now!

Helping prevent child sexual abuse 0808 1000 900 www.stopitnow.org.uk

#### The Money Advice Service

0800 138 7777 www.moneyhelper.org.uk

#### **National Debtline**

0808 808 4000 www.nationaldebtline.org

#### GamCare - Gambling Support

0808 8020 133 www.gamcare.org.uk

Call 999 in an emergency, or call Police on 101 for non-emergencies.

# THE SAFEGUARDING TEAM



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# General safeguarding queries

safeguardingqueries@truro.anglican.org

Report a safeguarding concern

safeguardingconcerns@truro.anglican.org



# **READ THE FULL AUDIT**

Scan the code or visit:

trurodiocese.org.uk/about-us/news



# **WATCH OUR VIDEO MESSAGE**

Scan the code or visit:

www.youtube.com/watch?v=WGAPofj9p90

For general safeguarding queries please email safeguarding queries @truro.anglican.org

To report a safeguarding concern, please email safeguardingconcerns@truro.anglican.org

# **GET IN CONTACT**





