

## Successful Contactless Giving in Poundstock



Alan Green, treasurer at Poundstock, applied for a contactless device as part of the National Digital Rollout and received a CollecTinMore device. Here is his experience.

St Winwaloe’s Church and the Gildhouse are Grade 1 listed buildings in a rural situation at the bottom of a valley. The church has very thick granite walls with some single glazed windows high up and the Gildhouse has thick cob walls with small windows. A SumUp Solo was already being used successfully in a manned context in the Gildhouse.

“The strength of the mobile signal can vary and depends very much on positioning. After weeks of trial and error, we found that the signal was stronger and more reliable if the devices were positioned well above head height!”

“We therefore decided to invest in Sim routers. I purchased the cheapest mobile network router I could find plus a temporary cheap Sim card.” Success was short-lived, however, as the recommended Daisy Sim wouldn’t configure in the router. “I would always recommend the use of a router from a mainstream manufacturer - we now have a TP-Link for each building at £70.”

The church uses a 500mb Daisy sim for their CollecTinMore, while an additional card from a well-known supplier gives a modest allowance for internet access for volunteers in the Gildhouse.

### Alan’s Top Tips

1. Unless your needs are straightforward, find a ‘digital friend’ to help with the technology.
2. Don’t use a Sumup Solo for casual donations - it isn’t “attractive” enough to use in an unmanned situation.
3. Invest in a router for flexibility in positioning your device.

Alan finishes by highlighting the benefits. “After installing our CollecTinMore, donations and sales increased tremendously, with no appreciable reduction in either cash collections at services or cash donated via wall boxes. Now the system is in place it runs itself and using Sumup as the financial agent is extremely good with details of each donation reported on every payout.”