

# Diocese of Truro Property Services

## Emergency Out of Hours Contact Information



DIOCESE OF TRURO  
DISCOVERING GOD'S KINGDOM  
IN THE CHURCH

Between the office hours of 8:30am and 6pm Monday to Friday please contact Savills

Katie Treseder: 01872 243274 [katie.treseder@savills.com](mailto:katie.treseder@savills.com)

Michael Greet: 01872 243255 [mgreet@savills.com](mailto:mgreet@savills.com)

Savills, 73 Lemon St, Truro TR1 2PN

T: 01872 243253

Outside of office hours and where works **cannot be delayed** until office hours for fear of risk to safety/welfare or where the damage poses a risk to serious disrepair to the property, please select from the numbers below:

Emergency Type	Name / Company	Contact Number	Hours of Contact
Electric, Gas, Plumbing, Heating, Hot Water	Flockhart Solutions	01208 811646	24 hours
Tree	Woodsmiths	07879 999064	24 hours
Security (locksmiths)	South West Locksmiths	0845 4 756 257	24 hours
Sewerage/drainage	South West Drains	0800 8 247 248	24 hours
Pests	ADM Pest Solutions	0800 999 2922	24hrs
Other (not falling in to the above)	JDS	07875 222 057	24hrs

The Board will normally bear the cost of call outs unless you are responsible for the work under the terms of your occupancy; the problem has been caused by inappropriate use of the property e.g. blocked drains from putting nappies down the lavatory; or the problem is not a genuine emergency.

For fire, please call 999 to request the fire service and inform Savills as soon as possible. If the issue relates to network power/South West Water supply to your property please call the network provider (details below).

Electricity	Western Power Distribution	0800 365 900	24 hours
Gas	National Gas Emergency Service	0800 111 999	24 hours
Water	South West Water	0800 169 1144	24 hours
Flood	Environment Agency (floodline)	0845 988 1188	24 hours

Esther Pollard Diocesan Secretary

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